

A Web-Enabled Teledermatology Central Medical Resource

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ABSTRACT

Background: The Walter Reed Army Medical Center (WRAMC) has deployed Teledermatology throughout the North Atlantic Regional Medical Command (NARMC) and the TRICARE Region 1. The Teledermatology system is deployed to 28 military medical facilities throughout the North East Coast to include four navel ships. During the development and deployment process a Web site was developed that provides users a number of practical issues and lessons learned on how the Teledermatology deployment and sustainment processes is conducted.

Methods: The Web site is a protected site only accessible by authorized users of the NARMC / TRICARE Region 1 Teledermatology user community and is accessible by common Web browsers.

Results: Through this Web site, users have a better understanding of the depth of the Teledermatology system and the deployment process.

Conclusions: When Teledermatology users have an understanding of the deployment and sustainment process, they more eagerly embrace the technology and support process.